



The fee for the contact lens fitting is not included in your comprehensive eye exam. Contact lens fitting fees vary depending on the type of fit, chair time involved, and difficulty of the evaluation. This fee may or may not be covered by your insurance and will include **up to 3 subsequent** visits (directly related to contact lens wear) within a **60 day period**. The follow up visit(s) is to verify proper vision, fit, and comfort of the contact lenses. The follow up period begins when the first trial lenses are dispensed to the patient (or when the patient is notified of their availability). Additional follow up care is \$25 for each visit. Charges for the contact lens fitting are due in full at the time of the fitting evaluation. (Cost of the contact lenses or follow up visits related to a medical eye treatment is not covered under the contact lens exam fees).

For follow up exams: If requested by a Doctor, please return to our office wearing the trial lenses that have been provided to you within 1-2 weeks of your lens dispensing. You are responsible for scheduling and attending follow up visits in order to finalize your prescription. Contact lenses are medical devices, and they are to be used and prescribed under the direction of a doctor. A contact lens prescription has an expiration date of **1 year from date of service**. We can provide a contact lens prescription **only** if: you have had a contact lens exam within the last 12 months at the Eyewear Gallery, you have returned for all requested follow up exams, no ocular medical conditions exist that contraindicate contact lens wear or follow up care, and financial obligations have been met. After your contact lens prescription expires, you will need to have a new comprehensive eye and contact lens evaluation to evaluate the health of your eyes before reordering contact lenses.

Contact lens wear comes with increased ocular health risks, including infections and corneal ulcers. These potential complications carry risk of severe or permanent vision loss. These risks are increased by over wearing of contact lenses. If you have experience itching, changes in vision, severe redness, eye pain, discharge, light sensitivity, or other eye symptoms, you MUST remove your contact lenses and seek medical attention as soon as possible. During office hours, please contact our office. After office hours, please report to your nearest urgent care facility.

IMPORTANT THINGS TO REMEMBER:

- Clean your contact lenses daily with the recommended regimen
- Rinse your case and allow it to air dry
- Use new solution daily
- Replace contact lens case every time you replace your solution (about 1-2 months)
- All contact lens wearers are required to have a backup pair of glasses. The doctor recommends that you allow your eyes to breathe without your contact lenses in for **at least 2 waking hours** everyday. **IF YOU HAVE ENCOUNTERED AN INFECTION, YOU WILL NOT BE PERMITTED TO WEAR YOUR CONTACT LENSES**
- Do not swim, bathe, or go into the sauna, hot tub, or steam room with your contact lenses on!

EXCHANGE POLICY AND OTHER FEES:

- **Unopened, undamaged, unexpired, and unmarked** boxes of contact lenses purchased at our office may be returned for credit on your account (less the shipping cost to the manufacturer), unless otherwise specified.
- In the event an exchange of a supply or partial supply is necessary, boxes must be in **like new** condition.
- Custom contact lenses (RGPs) may be exchanged within 60 days from date of exam or returned for a 50% credit. After the 60 day follow up period, these lenses are considered finalized and no longer warranted by the manufacturer. These lenses must be paid in full before an order can be placed.
- Professional service fees for your eye exam and contact lens fitting are not refundable, even if you are unable to successfully wear contacts.

I have understood and agreed to the contact lens policies at the Eyewear Gallery.

Patient Name (printed)

Signature (Patient or Parent/Guardian)

Date